



## **Protection of Personal Information**

The POPIA (Protection of Personal Information Act) came into effect on the 01st July 2021. This act provides that everyone has the right to privacy and includes the right of protection against unlawful collection, retention, dissemination and use of personal information.

Any reference to Monument Park Veterinary Clinic (MPVC) comprises of the following entities:

**Monument Park Veterinary Clinic, 62 Skilpad Road Monument Park, Pretoria 0181**

MPVC is committed to the protection of your privacy and in terms of Section 18 of the Act, data subjects must be made aware of:

- The reason for processing the information
- The type of information being collected
- Whether the information is shared with third parties
- The right to access and amend information
- The right to object to the processing of information

In terms of the relevant legislation our POPIA privacy policy is available for inspection at 62 Skilpad Road Monument Park 0181 by contacting the Information Officer:

Dr Claire Rossouw  
Tel: 012 346 2034  
E-mail: [monumentparkvetclinic@gmail.com](mailto:monumentparkvetclinic@gmail.com)

All other queries can be direct to the above address.

### **A. Reason for processing information**

The reason for collection of personal information is related to the supply of veterinary services and products.



**B. Type of information being collected**

Some of the personal information collected may include your full name, identity number, date of birth, contact numbers, email address, postal and physical address, bank account details, tax number and VAT number.

**C. Sharing of information with 3rd Parties**

The veterinary profession is ethically bound not to share confidential information under the client/patient relationship. Certain information with regard to sales (not individual farmer/client) is generically made available to pharmaceutical firms to enable them to reimburse their field representatives. Should important disease outbreaks occur we will inform clients but make no mention of name or physical addresses where such an outbreak occurs.

**D. The right to access and amend information**

You have the right to access and amend your personal information by contacting the Information Officer.

**E. The right to object to the processing of personal information**

You have the right, on reasonable grounds, to object to the processing of your personal information. In such circumstances MPVC will give due consideration to the request and the requirements of POPIA. MPVC may cease to process your personal information and may, subject to any statutory and contractual record keeping requirements, also approve the destruction of the personal information. It should be noted that, if you object to the processing of your personal information, MPVC will be unable to provide you with access to our services and products.

**Monument Park Veterinary Clinic**

Dr Johann Rossouw (BVSc)  
and Associates

**Tel:** 012 346 2034

**Website:** [www.monumentparkvetclinic.co.za](http://www.monumentparkvetclinic.co.za)

**Address:** 62 Skilpad Road, Monument Park, 0181